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FROM	Fabio Marino fabio.marino@bingham.com	(650) 849-4800	(650) 849-4952
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PAGES (INCLUDING THIS COVER PAGE): 2

RE U.S. Patent Application Serial No. 09/593,978
Filed: June 13, 2000Bingham McCutchen LLP
1900 University Avenue
East Palo Alto, CA
94303-2223**Message:**

Please submit the attached Change of Address for the above-identified patent application.

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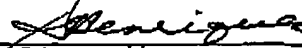
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Page 2

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PATENT
Docket N . EPI-023 US
24489-7036

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Official

Applicant: Manu Kumar
Assignee: E.piphany, Inc.
Filing Date: June 13, 2000
Serial No.: 09/593,978
Title: APPARATUS AND METHOD FOR COMPANY REPRESENTATIVES TO MONITOR AND
ESTABLISH LIVE CONTACT WITH VISITORS TO THEIR WEBSITE

Examiner: Unassigned
Group Art Unit: 2152



COMMISSIONER FOR PATENTS
Washington, D.C. 20231

CHANGE OF ADDRESS FOR ALL PURPOSES

Dear Sir:

Applicant respectfully requests the address for all correspondence relating to the
above-identified patent application be changed to the following:

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Date: August 14, 2002

Respectfully submitted,

By:


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